



Arrow Automotive Service

Complete Auto Body & Paint
Frame, Mechanical, Towing & Upholstery
Domestic & Foreign Cars
Motor Homes & Large Trucks

January 23, 2008

RE: ACTION PLUMBING
LETTER OF RECOMMENDATION

To Whom It May Concern:

Recently Arrow Automotive Service had an upstairs bathroom leak that was potentially detrimental to computer equipment on a lower level of the building. An emergency phone call was made to Action Plumbing and they responded immediately.

Not only did they respond and fix the problem immediately; but, they also provided alternative solutions/recommendations that would further eliminate potential costly problems. Action Plumbing's service and knowledge was superior from previous plumbing services. I highly recommend their company to anyone in need of plumbing services.

Sincerely,

Dawn DeVroom
CFO

From: Deanna Buck (dedecopainting@yahoo.com)
To: actionplumbing1@yahoo.com
Date: Friday, January 18, 2008 12:12:38 PM
Subject: Testimony...

Hey Viviano, Here is my testimony. Thanks for all your hard work!

I came home one Saturday to find out my bathtub was clogged. I called my regular plumber, whom I've been using for years, and found out he did not work Saturdays. So I called Action Plumbing and explained my problem and they came within 45 minutes and had my tub draining like normal. I have not called another plumber since!

DeDe Buck

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February 6, 2008

Dear Molly,

I had a wonderful time visiting (unannounced) your new home.

Your place is beautiful. I told you about my cousin Johnny, he restored my parents craft home in Pasadena and it is beautiful.

I am enclosing a copy of his web page with his services and numbers, etc. I know he can help you in any way you need.

When you are blessed to get a beautiful home with such character as Molly's Souper, it is so good of you to share it with others. I know my cousin can help you in any way with either your new home or Molly's Souper. Thank you for sharing them with others, especially me.

Again, thank you, and I guarantee you will be happy with Johnny.

I also am enclosing the card for the Plummer we were referred to, after 13 years of different plumbers, different diagnosis and so much money and never solving the problem, Viviano, brought his expertise and other experts to make a final diagnosis on our plumbing and he found what many others did not. He was honest and so sincere and his crew held the highest standards. We are so happy with the job done, and cannot tell you how wonderful it is to not have any more house problems.

So dear friend, enjoy both of your homes.

GB/ Sharon



Northwestern Mutual
FINANCIAL NETWORK®

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January 22, 2008

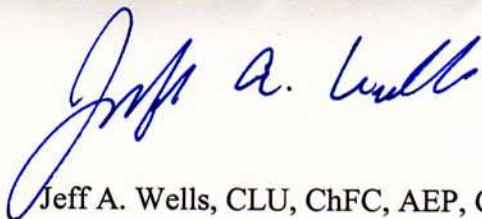
Action Plumbing
Viviano Alvarez

Dear Viviano,

I appreciate the speed at which you were able to solve my ongoing plumbing problem. I'd had two other plumbers come out and they temporarily solved the problem but they would come back in a very short period of time. You came out almost immediately and since you have cleaned out my drains, I have not had one problem.

You seem to be able to have repaired a chronic problem that no one else was able to solve. Your service was excellent, your technician was well trained and an expert in what he does, and your follow up was amazing. I would not hesitate to recommend you to any of my friends and associates.

Best Regards,



Jeff A. Wells, CLU, ChFC, AEP, CLTC

JAW: ss